

Dynamic TWIN Accelerates Scanning Capabilities for Grand Valley Technology Services

Grand Valley Technology Services provides technology products and services for the healthcare industry specializing in solutions enhancing practice operations, medical records and technology support. They offer customer-focused, quality technology services and solutions to physician groups of all sizes, with an emphasis on small physician practices. GVTs provides the latest in healthcare technologies without the upfront costs of traditional system implementation.

◊ The Existing Scanning Software

GVTs had purchased a software product called ChartPort, a suite of programs and utilities that facilitates access of scanned patient documents by NextGen EMR (electronic medical records). This product allows customers to scan documents via a custom application that links the Practice Management Software and PaperPort scanning software. GVTs has approximately eight customers using ChartPort.

◊ The Need

GVTs needed an efficient scanning tool that integrated well with ChartPort because the current scanning software, PaperPort, had poor efficiency.



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Industry

Technology products and
services for health care
industry

Dynamsoft Customer

Since 2007

Need

Needed an efficient scanning
tool that integrated well with
software

The Solution

Dynamic TWIN

Dynamsoft™

In fact, GVTs users, scanning personnel in health centre family practices, were spending a lot of their time waiting on PaperPort to scan. Shane Meeks, Systems Programming Manager at GVTs, commented, “It just was not stable, and the speed and efficiency at which people were able to scan was extremely slow.”

However, the scanning personnel were dealing with these issues as best as they could. “We were just living with it. We were working longer hours and spending more time on scanning versus other duties,” revealed Meeks.

After conducting a Google search, Meeks decided to evaluate two products: AccuSoft and Dynamic TWAIN. “The reason I choose Dynamsoft was because of cost. It was attractive because of the very low cost and the software integrates with .NET. It was also very simple to use and easy to understand,” Meeks explained. “And the support available is just, I don't know if I can think of a word off hand that describes how wonderful the support is.”



Shane Meeks

“Dynamic TWAIN allows our users to get the job done faster and eliminates the need for transporting documents to other facilities. Our staff can get their jobs completed rather than waiting on slow technology.”

Shane Meeks
Systems Programming Manager,
Grand Valley Technology Services

❖ The Solution: Dynamic TWAIN

Dynamic TWAIN enables users to acquire images from any TWAIN compatible device. With the carefully designed interface, and the built-in wizard mode, Dynamic TWAIN is very easy-to-use, but also very powerful. With Dynamic TWAIN, users can control any scanner, digital camera or capture card if it has a TWAIN driver. High-level acquisition support is provided for ease of use, and low-level functionality is provided for flexibility and control in even the most demanding applications.

❖ The Result

Prior to using Dynamic TWAIN, users spent lots of time scanning documents and were not able to finish the scanning each day. “When I asked, they would say ‘I didn't get done with my scanning today so I have to take my pile of papers with me tomorrow to my other health center that I have to work at tomorrow and I'll finish scanning there,’” explained Meeks.

Since implementing Dynamic TWAIN, development cycles have been dramatically reduced. Meeks confirmed that there has been a 40 percent decrease in scanning time. Meeks noted “For the users that have moved to the new system, they no longer have to take their documents with them anymore because they get all their scanning done at the location where it needs to be completed.”

Although GVTS is still in beta testing with Dynamic TWAIN, the user response has been positive. “So far, they love it,” remarked Meeks. “The positive feedback caused the project to be well known.”

Additionally, the ease of integrating Dynamic TWAIN into .NET was impressive. Meeks did not experience any problems when integrating Dynamic TWAIN into the application. Meeks explained, “As far as ease of integration, there were really no road blocks. It works well together.”

In the end, what helped solidify the decision to purchase Dynamic TWAIN wasn't the software itself, but Dynamsoft's technical support. “The technical support for the product is the best I have encountered during my 10 years as a developer. It decreased development time because if I had an issue, I could go ask and get it answered right away. By having this type of service, I was able to solve problems much quicker,” commented Meeks. “Your technical support is ultimately what sold us on the product.”

❖ About Dynamsoft

Dynamsoft Corporation is the leading developer of version control and issue tracking software. Many Fortune 500 companies including HP, IBM and Intel use Dynamsoft version control, issue tracking and TWAIN products.

❖ About Dynamic TWAIN

Dynamic TWAIN ActiveX control enables users to acquire images from any TWAIN compatible devices.

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