

# Dynamsoft Issue Tracking Anywhere™ Reviewer's Guide

Welcome to the Dynamsoft Issue Tracking Anywhere™ Reviewer Guide. This guide will help you evaluate Issue Tracking Anywhere. It includes an overview of features, introductory material on getting started with Issue Tracking Anywhere, and suggestions for further resources that you may find useful.

The home page of the product is:

<http://www.dynamsoft.com/Products/Bug-Tracking-Issue-Tracking-Anywhere.aspx>

## 🔗 Product Highlights

Dynamsoft Issue Tracking Anywhere is a web-based issue tracking system designed for issue/work item tracking, bug tracking, customer support and project management.

Issue Tracking Anywhere features include:

- Web-based Architecture
- Easy, Efficient and Flexible User Interface
- Powerful Query
- Highly Customizable
- Process-driven and Role-based Workflow
- Automatic Email Notification
- Audit Trail
- Security
- Reporting

## 🔗 Getting Started

Issue Tracking Anywhere has two editions: Standalone and Hosted.

For the purpose of reviewing Issue Tracking Anywhere, you will be provided with the hosted version. However, if you interested in using the standalone version, feel free to contact us.

### ***Installation***

With Issue Tracking Anywhere Hosted, there is no need to install anything.

To begin, sign up for the free hosted plan here:

[https://www.dynamsoft.com/Secure/itahosted\\_signup.aspx?ProjectId=2&PlanId=23](https://www.dynamsoft.com/Secure/itahosted_signup.aspx?ProjectId=2&PlanId=23)

You will receive an email after you sign up with a link to activate your account. Once you have activated your account, you can begin using Issue Tracking Anywhere Hosted.

To sign in, click on the following link: <http://www.dynamsoft.com/ITAHosted>.

Enter your login information (organization ID or email address, user name (default is admin) and password).

You are now ready to begin.

## 🔄 Points of Interest

This section outlines notable features and points of interest for Issue Tracking Anywhere.

### ***Web-based Architecture***

Issue Tracking Anywhere lets teams around the globe collaborate since it is 100% web-based. It was built on ASP.NET. And it provides flexibility since the program supports all major browsers.

### ***High Customization***

In Issue Tracking Anywhere everything from forms to fields, screens, email notification are all customizable. This makes it easy to set everything up to the teams exact requirements.

### ***Powerful Query and Reporting Functions***

Issue Tracking Anywhere comes with a powerful query designer to provide instant and deep insight of project data. Also, reports can be created to display current status, trends, and aging of projects and issues.

## 🔄 Additional Resources

To assist you through the setup process, we have 10 videos on Issue Tracking Anywhere:

You can find these videos on the following page:

[http://www.dynamsoft.com/Products/ITA\\_video.aspx](http://www.dynamsoft.com/Products/ITA_video.aspx)

The Resources page of Dynamsoft website provides additional resources that may help you in completing your review. You can view this page at the following URL:

[http://www.dynamsoft.com/Products/ITA\\_Resource.aspx](http://www.dynamsoft.com/Products/ITA_Resource.aspx)

## ↻ Contacting Dynamsoft

To talk to Issue Tracking Anywhere's designers or developers or for more information, contact [info@dynamsoft.com](mailto:info@dynamsoft.com).

## ↻ About Dynamsoft

Dynamsoft Corporation the leading developer of version control and issue tracking software. Our customers include Apple, EMC, Fujitsu, GE, HP, 3M, HR Block, IBM, InfoSys, Intel, Olympus, PricewaterhouseCoopers, Samsung, Siemens, Symantec, Philips, Verizon, Unisys and many more.

At Dynamsoft, our mission is to continue evolving the software products to make your work easy and enjoyable. With industry experience, skill and proven software solutions, Dynamsoft Corporation offers the clients great value when productivity, performance and rapid time to market are critical for success.

For more information about Issue Tracking Anywhere and Dynamsoft's other products, visit [www.dynamsoft.com](http://www.dynamsoft.com).

